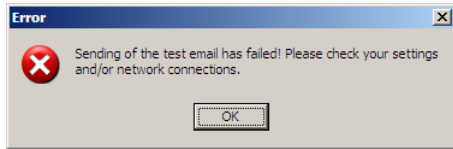


Connection Closed Error



The Connection Closed error will appear if the software is unable to send an email archive manually. Possible causes of the error include the following:

- The computer is not connected to the Internet
- The SMTP address is incorrect within the Email Options area of the software
- A default email client (email program) cannot be found on the computer

E-Mail programs that are web based cannot be used with V7 Archive Agent. Users need to have email services setup with their Internet service provider. Please contact your provider if you have any questions. They should be able to tell you if you have an SMTP address that can be used with V7 Archive Agent.